

CONDITIONS OF PURCHASE

General

All the Products sold by Yeo Eng Koon (S) Pte Ltd (YEK) through this Site are subject to the following Terms and Conditions. By submitting your order for processing by YEK, you are confirming and affirming that you have read, understood and agreed to the Terms and Conditions.

Price

YEK will make every effort to ensure that the prices, details and sizes of products are correct but YEK reserves the right to vary the price and other details of the products without notice. Although YEK takes care in stating product prices, there may be cases where human errors will lead to a misrepresentation, as such; the company reserves the right to charge correct prices. It will also not be held responsible for any mistakes in price or cost representation.

Discrepancies between the on-line bill/order price and the final bill may be due to out-of-stock products, substitutions, special offers, daily price changes and weighed items. YEK reserves the right to adjust the final bill after the on-line bill/order price is presented or conveyed to the Customer and such adjustments shall be marked on the final bill presented to the Customer at the time of delivery.

Payment

Payment for products ordered through YEK can be made by paynow via debit/ credit card.

Delivery

YEK will only deliver to Mainland Singapore including Sentosa except the following restricted areas: [kindly click here to view the restricted zone](#). Delivery fee will be charged separately upon delivery.

Variation/ Cancellation of Order

The customer may vary or cancel the order up to the point in time that YEK has commenced processing the order and the customer will not incur any cost in doing so. Customers must contact YEK via telephone at 6288 7054 to cancel or change an order. Subject to the customer's consent, YEK may substitute a product for another similar product if the initial product ordered by the customer is unavailable. If there is no prior consent from the customer for a substitution, no substitution shall be made.

Returns of Products/ Refunds

YEK shall use its best efforts to ensure that orders are filled correctly. Any discrepancies shall be dealt with in the following manner: (a) if any product proves to have been delivered in a damaged condition, or if the product proves to be out of date, or if a product which was ordered and invoiced is not included in the delivery, or if the wrong product is delivered, YEK shall

either refund to the customer the value of that product, or replace the product. (b) if any product which was not included in the customer's order is delivered to the customer by mistake, YEK reserves the right to collect the wrong product. Refunds shall be made to the customer.